



The WATERWAYS

A COMMUNITY WATER DISTRICT NEWSLETTER

JULY 20, 2026 – SEPTEMBER 20, 2026
BILLING PERIOD

Water Bill UPDATE



We're working through a new process for reading meters, which has caused a delay in sending out water bills.

Your water bill for the July 20, 2026 – September 20, 2026 billing period will be mailed out a little later than usual.

We appreciate your patience and understanding as we work through this change.



Billing Period

July 20, 2026 –
September 20, 2026



Due Date

October 27, 2026

Since we are behind on sending bills, the due date has been extended one week. Your due date will now be the 27th.



Late Fee

A \$6.00 late fee will be applied to all outstanding bills on October 28, 2026.

WAYS TO MAKE A PAYMENT



Online

<https://rlcwd.epayub.com/>
Fast, easy, and secure.



By Mail

Send your payment to the address on your bill.



In Person

District Office
Office hours:
Monday – Friday
7:00 a.m. – 4:00 p.m.



Night Depository

Located next to the main door for checks and money orders.



FREE Automatic Payments (ACH)

You can set up automatic payments directly from your bank account. Access the form on our website or call or visit the District Office.



Please Note:

The District Office does not accept cash.



Thank you for your patience! This new meter reading process will help us improve accuracy and continue providing reliable service to our community.



Cooler Weather = LESS WATERING

As the weather cools down, your landscape doesn't need as much water. A few simple changes can help you save water, keep your plants healthy, and lower your water bill.



TURN DOWN YOUR IRRIGATION

Shorten your watering times and adjust your schedule as temperatures drop.



WATER AT THE RIGHT TIME

During warmer months, water early or evening to help reduce evaporation and help water reach the roots.



CHECK YOUR SPRINKLERS

Look for broken sprinkler heads, leaks, or water spraying onto sidewalks and driveways.



Small changes to your irrigation can make a big difference!

Save water. Save money. Keep your landscape healthy.

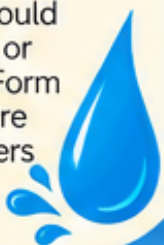


NEED MORE TIME TO PAY?

If you're experiencing financial hardship, the District offers payment arrangements to help you stay on track. Eligible customers can spread their past-due balance over a period of up to six months, while simply keeping the current bi-monthly water bill paid on time.

Payment arrangements must be made before your payment due date, and a small portion payment is required to begin the agreement. Your portion of payment can be as little as \$5, with the remaining past-due balance divided into affordable bi-monthly payments based on what works for your budget.

If you think a payment arrangement could help, please contact the District office or complete the Payment Arrangement Form available on the District's website. We're committed to working with our customers to find solutions during difficult times.



Meet Our WATER SYSTEM OPERATOR!

We're excited to welcome our new
Water System Operator

Eric

We asked Eric a few fun questions so you can get to know a little more about him.



What are you most excited about in your new position?

"I'm excited to learn and grow in my new role while continuing to build my career and serve the community."



What is your favorite food?

"Puerto Rican food."



One fun fact about you?

"I am an only child."